

## Solving common issues with Remote Learning

### Forgot teams password:

If you are having issues with your office 365/teams login, please use the link below or the button on the home page: [Password Reset](#)

### Pupils who need a laptop:

Please direct parents to school homepage or send them this link: [Laptop Loan](#)

### You can also access Teams on an Xbox or Playstation

Are you currently accessing live lessons on your phone? Did you know you can access them on an Xbox or PlayStation using the web browser? Follow the guide to see how. [Accessing Teams on Xbox or PlayStation](#) If you would like to borrow a keyboard to make things a bit easier and to be able to use all the features, please follow the link and complete the form." [www.bit.ly/3oossvj](http://www.bit.ly/3oossvj)

### Accessing Remote Learning & Live Lessons

This short video explains how to access live lessons: [How to Access Live Lessons](#)

This short video explains how to access home learning. [How to access home learning.](#)

### Classes/Lessons not showing in Teams

Live Lesson Class Codes are as follows:

**Year 7 - mhpoltx**

**Year 8 - fl39sn9**

**Year 9 - au82okb**

**Year 10 - i0zdp8**

**Year 11- ee6umfm**

You can find your class codes here for the rest of your classes here: [Class Codes](#) (You will need to be logged in using your email address to access this)

### Additional teams help

You can find further details and help on our dedicated Office 365/Teams Page <http://www.nuneatonacademy.co.uk/teams>